

Article 1 (Scope of application)

- 1、 Accommodation contracts and related contracts that the hotel concludes with guests are stipulated in this agreement.
- 2、 If the hotel accepts a special contract to the extent that it does not violate laws and customs, the special contract shall take precedence regardless of the provisions of the preceding paragraph.

Article 2 (Application for accommodation contract)

- 1、 Those who wish to apply for an accommodation contract with the hotel are requested to inform the hotel of the following matters.
 - (1) Guest name
 - (2) Accommodation date and estimated arrival time
 - (3) Accommodation fee
 - (4) Other matters that the hotel deems necessary
- 2、 If the guest requests to continue staying beyond the staying date specified in item 2 of the preceding paragraph during the stay, the hotel will treat it as if a new accommodation contract had been applied at the time the request was made.

Article 3 (Conclusion of accommodation contract)

- 1、 The accommodation contract shall be concluded when the hotel accepts the application set forth in the preceding article.

However, this does not apply when the hotel proves that it has not consented.
- 1-2 If the hotel presents the wrong accommodation fee on the Internet site or informs the wrong accommodation fee by telephone, applies for an accommodation contract based on the accommodation fee, and the hotel approves, the fee
However, the accommodation fee is significantly lower than the accommodation charges on the dates before and after that, so unless there is a display of reasons such as "limited" or "campaign" or guidance, the accommodation contract is invalid because it is consent due to a mistake under the Civil Code. We will promptly notify you to that effect.
- 1-3 The hotel may call the contact information provided by the guest to confirm the reservation on any day prior to the scheduled stay date.

- 2、 When the accommodation contract is concluded pursuant to the provisions of the preceding paragraph, you can pay the application fee set by the hotel up to the basic accommodation fee for the accommodation period (3 days if it exceeds 3 days) by the date specified by the hotel.
- 3、 The application fee will first be applied to the accommodation fee that the guest should finally pay, and in the event that the provisions of Articles 6 and 18 apply, the application fee will be applied in the order of penalty and then compensation. If there is a balance, it will be refunded when the fee is paid according to the provisions of Article 12.
- 4、 If the application fee set forth in paragraph 2 is not paid by the month designated by the hotel pursuant to the provisions of the same paragraph, the accommodation agreement shall cease to be effective. However, this is limited to cases where the hotel has notified the guest of the due date for payment of the application fee.

Article 4 (Special contract that does not require payment of application fee)

- 1、 Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hotel may accept a special contract that does not require payment of the application fee set forth in the same paragraph after the conclusion of the contract.
- 2、 If the hotel does not request payment of the application fee set forth in Paragraph 2 of the preceding Article or does not specify the due date for payment of the application fee when accepting the application for the accommodation agreement, it will be treated as complying with the special agreement set forth in the preceding paragraph. I will.

Article 5 (Refusal to conclude accommodation agreement)

- 1、 The hotel may not accept the conclusion of the accommodation contract in the next frying.
 - (1) When the application for accommodation does not comply with these terms and conditions.
 - (2) When there is no room in the room due to full capacity.
 - (3) When it is recognized that the person who intends to stay may act in violation of the provisions of laws and regulations, public order, or good manners and customs regarding accommodation.
- 3 - 2 When it is recognized that the person who intends to stay at the hotel may make an unreasonable complaint, file a request, or disturb the peaceful order in the hotel.
 - (4) When the person who intends to stay is found to fall under any of the following.

The gangsters stipulated in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Boryokudan Members (Act No. 77 of 1991) Members of the gangsters and members of the gangsters as stipulated in Article 2, Item 6 of the same Article

When a gang or a gang member is a corporation or other organization that controls business activities

- (5) When a person who intends to stay makes a statement or behavior that causes significant inconvenience to other guests
- (6) When the person who intends to stay is clearly recognized as an infectious disease
- (7) When you are asked to pay more than a reasonable range for accommodation
- (8) When the case falls under the provisions of Article 5 of the Ordinance on Designation of Social Education Facilities, etc. and Standards for Satellite Measures under the Shizuoka Ryokan Business Law.

Article 6 (Guest's right to cancel contract)

- 1、 The guest can cancel the accommodation contract by requesting the hotel.
- 2、 If the guest cancels all or part of the accommodation contract, the hotel will charge a penalty from the place listed in Attached Table 2. However, if the hotel complies with the special contract set forth in Article 4, Paragraph 1, the hotel will notify the guest of the obligation to pay the penalty when the guest cancels the accommodation in order to comply with the special contract.
- 3、 If the guest does not arrive at 6 pm on the day of stay without contacting the guest, the hotel may consider that the accommodation contract has been canceled by the guest and process it.

Article 7 (Right to cancel hotel contract)

- 1、 The hotel may cancel the accommodation contract in the next frying.
 - (1) When it is recognized that the person who intends to stay may act in violation of the provisions of laws and regulations, public order, or good manners and customs regarding accommodation.
 - (2) The gangsters stipulated in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Boryokudan Members (Act No. 77 of 1991) Members of the gangsters and members of the gangsters as stipulated in Article 2, Item 6 of the same Article When a gang or a gang member is a corporation or other organization that controls business activities
 - (3) When a guest speaks or acts that causes significant inconvenience to other guests
 - (4) When the guest is clearly identified as having an infectious disease
 - (5) When you are asked to pay more than a reasonable range for accommodation
 - (6) When it is not possible to stay overnight due to reasons such as genius
 - (7) When the case falls under the provisions of Article 5 of the Ordinance on Designation of Social Education Facilities, etc. and Standards for Satellite Measures under the Shizuoka Ryokan Business Law
 - (8) When it is found that it is stipulated in Article 5 after the accommodation is established
 - (9) When the person who applied for accommodation did not respond to the request for the accommodation list of the hotel based on Article 2
- 2、 When the hotel cancels the accommodation contract based on the provisions of the preceding paragraph, the guest will not be charged for accommodation services that have not yet been provided.

If there is a reason for cancellation, you will be required to pay a penalty for accommodation services that have not

yet been provided.

Article 8 (Accommodation registration)

- 1, Guests are required to register the following items at the front desk of the hotel on the day of stay.
 - (1) Guest's name, age, gender, address and occupation
 - (2) For foreigners, nationality, passport number, place of entry and date of entry
 - (3) Departure and scheduled departure times
 - (4) Matters deemed necessary by the hotel
- 2, If the guest pays the fee by a method that can be exchanged for currency such as travel check, accommodation voucher, credit card, etc., they must be presented in advance at the time of registration in the preceding paragraph.

Article 9 (Room usage time)

- 1, Guests can use the hotel's guest rooms from 3:00 pm to 10:00 the next morning. However, if you stay consecutively, you can use it all day except the arrival date and departure date.
- 2, We may accept room extensions for an additional fee.
 - (1) It costs 4000 yen (excluding tax) per room for up to 2 hours with the prior consent of the hotel.
 - (2) Exceeding 3 hours or more without the consent of the hotel will cost 100% of the room charge

Article 10 (Compliance with Acceptable Use Policy)

- 1, Guests are required to follow the usage rules set by the hotel and presented in the hotel.

Article 11 (business hours)

- 1、The business hours of the main facilities of the hotel are as follows, and the detailed business hours of other facilities will be announced in the pamphlet provided, the presentation of each place, and the service directory in the guest room.
 - (1) Front and cashier operating hours
 - ①The curfew at the entrance is midnight
 - ②The front desk is open from 7:30 am to 10:00 pm.
 - (2) Operating time of eating and drinking
 - ① Breakfast is open from 7:30 am to 8:30 am
 - ② Dinner is open from 6:00 pm to 8:00 pm
- ※ If the service time is not in time due to the customer's circumstances, the fee for food and drink services that are not provided will be charged as a penalty.
- ※Last order for additional dishes is until 7 pm

Article 12 (Payment of fees)

- 1、Please refer to Attachment 1 for the breakdown of accommodation charges payable by guests and the calculation

method.

- 2、 Payment of the accommodation charges set forth in the preceding paragraph shall be made at the front desk at the time of departure of the guest, when requested by the hotel, in currency or by the method of travel check, accommodation voucher or credit card approved by the hotel.
- 3、 Even if the guest does not voluntarily stay after the hotel has provided the guest with the room and made it available, the accommodation fee will be charged.
- 4、

Article 13 (Hotel Responsibility)

- 1、 The Hotel will indemnify the Guest for any damages caused to the Guest in the performance of the Accommodation Contract and related contracts, or due to their non-performance.
- 2、 The hotel has received the appropriate mark from the fire department, but in case of Fire, we have inn liability insurance.
- 3、

Article 14 (Handling when contracted guest room cannot be provided)

- 1、 If the hotel is unable to provide the guest with the contracted room, the hotel shall, with the consent of the guest, arrange other accommodation under the same conditions as much as possible.
- 2、 If the hotel cannot arrange other accommodation facilities regardless of the provisions of the preceding paragraph, the hotel will pay the guest a compensation fee equivalent to the evil god, and the guarantee fee will be applied to the damage compensation amount.

Article 15 (Handling of deposits)

- 1、 In the event of loss or damage to the goods, cash and valuables deposited by the guest at the front desk, we will compensate for the damage unless it is force majeure.
- 2、 However, for cash and valuables, if the hotel requests a declaration of the type and value and the guest does not do so, the sail will be limited to 150,000 yen and the damage will be incurred. I will compensate you.
- 3、 The hotel cannot accept cash of 150,000 yen or more or goods with a market value of 150,000 yen or more.
- 4、 If the guest causes loss of damages due to the intention or negligence of the hotel with respect to the goods or cash and valuables brought to the hotel that were not checked in at the front desk, the hotel will take such damages. However, if the guest does not declare the type and price in advance, the hotel will compensate for the damage up to 150,000 yen.
- 5、 The hotel will not be liable for the following items, even if it is liable for damages under paragraphs 1 and 2.
- 6、 This includes manuscripts, design documents, designs, books, and other similar items (including those recorded on recording media that can be directly processed by information devices such as magnetic tapes, magnetic disks, CD-ROMs, and optical disks.

Article 16 (Storage of guest baggage or personal belongings)

- 1、 If the guest's luggage arrives at the hotel prior to the stay, it will be responsibly stored only if the hotel approves

before the arrival and will be handed to the guest at the front desk when checking in.

- 2、 If the guest's baggage or personal belongings are left behind at the hotel after the accommodation has been checked out and the property is found, the hotel will contact the owner and ask for instructions.
- 3、 In the case of the preceding two paragraphs, the hotel's responsibility for storing the guest's baggage or personal belongings shall be in accordance with the provisions of paragraph 1 of the preceding article in the case of paragraph 1 and paragraph 2 of the same article in the case of the preceding paragraph.

Article 17 (Responsibility of parking lot)

- 1、 When the guest uses the parking lot of the hotel, regardless of the deposit of the vehicle key, the hotel rents the place and is not responsible for the management of the vehicle.
However, in managing the parking lot, if the hotel intentionally or negligently causes damage, we will be liable for the damage.

Article 18 (Guest Responsibility)

- 1、 If the hotel suffers damage due to the intention or negligence of the guest, the guest will be required to compensate the hotel for the damage.
- 2、 In order to smoothly receive the accommodation service based on the accommodation contract, the guest should promptly notify the hotel to that effect if he / she recognizes that an accommodation service different from the content of the accommodation contract is provided.

Attached Table 1 Calculation method of accommodation

Fee	Breakdown
Hotel Fee	(1) Basic accommodation fee(room fee + dinner / breakfast fee) (2) Service charge((1)× 10%)
Additional Fee	(1) Additional food and drink. (2) Service charge((1)× 10%)
Tax	Consumption Tax and Bath Tax.

※The total amount is the total amount payable by the guest

Remarks 1

The child fee applies to elementary school students and younger, 70% of the adult fee when meals and bedding equivalent to adults are provided, 50% when children's meals and bedding are provided, and 30% when only bedding is provided.

I will receive. 2000 yen (excluding tax) will be charged for bedding and infants who do not eat.

Attached Table 2 Penalty

	Non night	today	Yeste rday	2day s ago	3day s ago	5day s ago	6day s ago	7day s ago	8day s ago	14days ago	15days ago	30days ago
Up to 14 people	100%	70%	50%	30%	30%	20%						
Up to 15-30 people	100%	70%	50%	30%	30%	30%	30%	30%				
Up to 31-100 people	100%	70%	50%	50%	50%	50%	30%	30%	10%	10%		
101 people more	100%	70%	50%	50%	50%	50%	30%	30%	15%	15%	15%	10%

- (1) % Is a penalty for the basic room rate. Until 10 am on the day of stay.
- (2) If the contract days are shortened, the penalty will be collected for the number of beats of the applicable days regardless of the shortened days.
- (3) If the contract is canceled for some of the group guests, no penalty will be charged for 10% of the number of guests 10 days before the stay.
- (4) In the year-end and New Year accommodation contracts, regardless of the number of guests, 100% non-staying, 80% on the day, 50% from the previous day, 30% from 4 days to 5 days ago, 20 from 6 days to 14 days ago As a percentage, a penalty will be incurred.

Jurisdiction court and compliant place of residence

Article 18 Disputes regarding accommodation contracts between the hotel and guests shall be based on Japanese law, and the district court or simplified court having jurisdiction over the location of the hotel shall be the exclusive jurisdiction court.

Article 19 (Provisions for changes to the contract in the accommodation contract)

1, This accommodation agreement is subject to change due to the union of the hotel.

The effective time of the revised provisions shall be from midnight on the latest revision date stipulated in Article 2 of the Supplementary Provisions, and at least 6 days before the effective time of the changed contents, the website of the hotel shall be posted.

Article 20 (Regulations for allergic foods)

1、 In order for customers with food allergies to use the restaurant with peace of mind, please check the following three points.

(1) Please understand that for other reasons, the meals we serve do not guarantee complete removal of allergens.

Allergen information on the ingredients used is confirmed based on information from manufacturers and suppliers

2、 When we serve meals, we ask for details about the foods that cause allergies. We apologize for the inconvenience, but please contact us in advance.

3、 We apologize for the inconvenience, but if you have a serious food allergy, we will give priority to your safety and guide you to bring your own meals.

Article 21 (Language)

This agreement is written in Japanese and English, but if there is any discrepancy or difference between the Japanese version and the English version, the Japanese version shall take precedence.

Supplementary Provisions

Article 1 The hotel will establish the hotel accommodation agreement with reference to the accommodation agreement announced by the Ministry of Land, Infrastructure, Transport and Tourism on November 23, 2016, and will Enforcement on the same day.

Article 2 Revision date April 1, 2021